

I. Preamble

In the following paragraphs, we explain which data we - i.e. the Küchenzauber business, owner: by Dina Maier – when and to which end, collect, process and use. We want to explain you how we provide our services and work and how we ensure the protection of your personal data. We collect, process and use personal data only to the extent of your respective consent or permitted by law.

II. Responsible

Responsible for the collection, processing and use of your personal data within the meaning of Art. 4 No. 7 GDPR is:

Frau Dina Maier

Tel: +49 (0) 711-3002425

Fax: + 49 (0) 711-3002427

Email: dina.maier@kuechenzauber.de

In case of general questions or suggestions in connection with data protection, you may get in touch with us at any time via phone unser +49-711 3002425 oder via email to info@kuechenzauber.de.

III. Collection of Data on our Website

1. No Collection of Personal Date

You may visit our website without furnishing any personal data.

We neither collect, record , adapt or alterate, or transmit any personal data on or with our website.

2. Contact Form and Email Contact

You find a contact form on our website which may be used to contact us electronically. The data you fill in this contact form are processed by us. These are the follwing data:

Date and time of your entries

Name

Firm / Airline Enterprise

Email address

Phone / Fax number

VAT-ident number

We process your data for the execution of pre-contractual measures which take place at your request or, if you are already our customer, for the execution of the contract, the legal basis for this data processing is Art. 6 Para. 1 S. 1 b) GDPR. We will only process further personal data if you give your consent (Art. 6 para. 1 sentence 1 a) GDPR) or if we have a legitimate interest in processing your data (Art. 6 para. 1 sentence 1 f) GDPR). For example, there is a legitimate interest in replying to your e-mail.

3. Collection of Personal Data by our Provider

The hosting services we use serve to provide the following services: Infrastructure and platform services, computing capacity, storage and database services, security services and technical maintenance services that we use to operate the website.

Our hosting provider process inventory data, contact data, content data, contract data, usage data, meta- and communication data of customers, interested parties and visitors to this website on the basis of our legitimate interests in an efficient and secure provision of our website in accordance with Art. 6 Para. 1 S. 1 f) GDPR in conjunction with Art. 28 GDPR.

In such case, the following data are collected:

- Name and URL of the retrieved file
- Date and time of retrieval
- transferred data volume
- Message about successful retrieval (HTTP response code)
- Browser type and browser version
- Operating system
- Referrer URL (i.e. the previously visited page)
- Websites accessed by the user's system through our website
- Internet service provider of the user
- IP address and the requesting provider

IV. Collection, Processing, and Use of Personal Data in other contexts, in particular upon initiation of a Contract or its Performance

The personal data you leave us are processed by us in accordance with the provisions of the European Union's General Data Protection Regulation (GDPR) and the German "Bundesdatenschutzgesetz" (BDSG) as described in more detail below:

1. For the Fulfilment of our Contractual Obligations

We process personal data that we need to fulfil our contractual obligations, such as name, address, e-mail address, ordered products, billing and payment data. The collection of this data is necessary for the conclusion of the contract.

The data will be deleted after expiry of the warranty periods and statutory retention periods. Data associated with a user account (see below) will always be retained for the duration of the account.

The legal basis for the processing of this data is Art. 6 Par. 1 S. 1 b) GDPR, because this data is required so that we can fulfil our contractual obligations towards you. These are the following data:

- name and surname
- postal address/es
- email address
- telephone and fax number/s
- bank details
- your concern
- the documents you provided us, potentially containing personal data
- VAT-ident number

We collect, process, and use such data to get in touch with you and check your inquiry for the acceptance of an order, and, respectively, to execute such order. As a part of precontractual measures (e.g. master data entry) it is necessary to leave us your personal data. Shouldn't you do this, a contract cannot be concluded.

Beyond this, the collection of data occurs to/for,

- identify you as our customer;
- provide you adequate consulting and perform our contractual obligations;
- correspond with you;
- invoicing and handling of payments;
- handling of eventual liability claims or assertion of such claims against you;

Additionally, to perform our obligations, it may be necessary to process personal data, we received lawfully by other companies or businesses or by other third parties, such as financial authorities, your business partner/s, or similar, for the respective purpose.

2. Compliance with a Legal Obligation (Art. 6 Para 1 c) GDPR) or in the public interest (Art. 6 Para 1 e) GDPR)

In such cases, the purposes of the data processing result from legal requirements or lie in the public interest (e.g. Compliance with retention obligations, proof of compliance with reference and information obligations).

3. Consent to the Processing (Art. 6 Para 1 a) GDPR)

In such cases, the purposes of the data processing result from the consent given. Such consent may be revoked at any time with effect for the future. This applies accordingly to consents given before the entry into force of the GDPR (25. May 2018). Processing which occurred before the revocation of the consent, remain unaffected. Examples: Dispatching of Newsletters, disclosure of data to third persons (e.g. your supplier or customer).

4. For the Purposes of Legitimate Interests (Art. 6 Para 1 f) GDPR)

In such cases, the purposes of the data processing result from our legitimate interests. It may be necessary to process the data disclosed to us longer than is necessary for the fulfilment of contractual obligations. Our legitimate interests may be used to justify the further processing of data disclosed to us, unless not outweighed by your interests, fundamental rights or fundamental freedoms. Our legitimate interests may be, in a specific case: assertion of claims, defence against claims, prevention of crimes

V. No Automated Decision Finding

We do not apply an automated decision making based on the collected personal data (Art. 22 GDPR), when establishing or during the business relationship with a customer or supplier. Should we ever apply such a process, we will inform you separately about and about your respective rights, as required by law.

VI. Disclosure of Data to Third Parties

In principle, we only use your personal data within our business.

If and to the extent that we involve third parties in the performance of contracts (such as logistics service providers, financial authorities, social insurance carriers), these personal data are only received to the extent to which the transfer is necessary for the corresponding service.

In the event that we outsource certain parts of data processing ("order processing"), we contractually oblige contractors to use personal data only in accordance with the requirements of data protection laws and to ensure the protection of the rights of the data subject.

VII. Storage Time (Deletion Criteria)

Unless specifically stated, we only store personal data for as long as is necessary to fulfil the purposes pursued.

In some cases, the legislator provides for the storage of personal data, for example in tax or commercial law. In these cases, the data will only be stored by us for these legal purposes, but will not be processed in any other way and deleted after expiry of the legal retention period

The prospective periods of our retention obligations and rightful interests:

- Compliance with retention periods prescribed by commercial, tax and professional law. The applicable retention periods for retention and documentation extend up to 2-10 years.
- Preservation of pieces of evidence in accordance with the limitation rules. Pursuant to section 195 et seq. Of the German Civil Code (BGB), such limitation periods may extend up to 30 years, however, the regular limitation period is three years.

VIII. Your Rights as a Data Subject

According to the applicable laws, you have various rights regarding your personal data. If you wish to assert these rights, please send your request by e-mail or by post to the address specified in section 1, clearly identifying yourself. Below you will find an overview of your rights.

1. Right to Confirmation and Information

You have the right to clear information about the processing of your personal data.

In detail:

You have the right to receive confirmation from us at any time as to whether personal data relating to you will be processed. If this is the case, you have the right to request from us free of charge information about the personal data stored about you together with a copy of this data. Furthermore, there is a right to the following information:

1. processing purposes;
2. the categories of personal data being processed;
3. the recipients or categories of recipients to whom the personal data have been or are still being disclosed, in particular recipients in third countries or international organisations;
4. if possible, the planned duration for which the personal data will be stored or, if this is not possible, the criteria for determining this duration;
5. the existence of a right to have your personal data concerning you corrected or deleted or to have the data controller restrict or object to such processing;
6. the existence of a right of appeal to a supervisory authority;
7. if the personal data is not collected from you, all available information about the origin of the data;
8. the existence of automated decision making including profiling in accordance with Art. 22 para. 1 and 4 GDPR and - at least in these cases - meaningful information about the logic involved and the scope and intended effects of such processing for you.

If personal data are transferred to a third country or an international organisation, you have the right to be informed of the appropriate guarantees in accordance with Art. 46 GDPR in connection with the transfer.

2. Right to Correction

You have the right to ask us to correct and, if necessary, complete any personal data concerning you.

In detail:

You have the right to request us to correct any inaccurate personal data concerning you without delay. Taking into account the purposes of the processing, you have the right to request the completion of incomplete personal data - also by means of a supplementary declaration.

3. Right to Cancellation ("Right to Oblivion")

In a number of cases we are obliged to delete personal data concerning you.

In detail:

Pursuant to Art. 17 para. 1 GDPR, you have the right to demand that we delete personal data concerning you without delay, and we are obliged to delete personal data without delay if one of the following reasons applies:

1. personal data are no longer necessary for the purposes for which they were collected or otherwise processed.
2. you withdraw your consent, on which the processing was based pursuant to Art. 6 para. 1 sentence 1 a) GDPR or Art. 9 para. 2 a) GDPR, and there is no other legal basis for the processing.
3. you file an objection to the processing pursuant to Art. 21 para. 1 GDPR and there are no overriding legitimate grounds for the processing, or you file an objection to the processing pursuant to Art. 21 para. 2 GDPR.
4. The personal data have been processed unlawfully.
5. The deletion of personal data is necessary to fulfil a legal obligation under Union law or the law of the Member States to which we are subject.
6. The personal data was collected in relation to information society services offered in accordance with Art. 8 para. 1 GDPR.

If we have made the personal data public and we are obliged to delete them pursuant to Art. 17 para. 1 GDPR, we will take appropriate measures, including technical measures, taking into account the available technology and implementation costs, to inform those responsible for data processing who process the personal data that you have requested them to delete all links to this personal data or copies or replications of this personal data.

4. Right to Limitation of Processing

In a number of cases you are entitled to request us to restrict the processing of your personal data.

In detail:

You have the right to request us to restrict processing if one of the following conditions is met:

1. you dispute the accuracy of your personal data for a period of time that enables us to verify the accuracy of your personal data,
2. the processing is unlawful and you have refused to delete the personal data and have instead requested the restriction of the use of the personal data;
3. we no longer need the personal data for the purposes of processing, but you do need the data to assert, exercise or defend legal claims, or
4. you have filed an objection against the processing pursuant to Art. 21 para. 1 GDPR, as long as it is not yet clear whether the justified reasons of our company outweigh yours.

5. Right to Data Transferability

You have the right to receive, transmit or have us transmit personal data concerning you in machine-readable form.

In detail:

You have the right to receive the personal data concerning you that you have provided to us in a structured, current and machine-readable format, and you have the right to transmit this data to another person in charge without our interference, provided that

1. processing is based on consent pursuant to Art. 6 para. 1 sentence 1 a) GDPR or Art. 9 para. 2 a) GDPR or on a contract pursuant to Art. 6 para. 1 sentence 1 b) GDPR and
2. processing is carried out using automated methods.

When exercising your right to data transferability in accordance with paragraph 1, you have the right to request that the personal data be transferred directly by us to another person responsible, insofar as this is technically feasible.

6. Right of Objection

You have the right to object to the lawful processing of your personal data by us if this is justified by your particular situation and if our interests in the processing do not outweigh ours.

In detail:

You have the right to object at any time, for reasons arising from your particular situation, to the processing of personal data concerning you on the basis of Art. 6 para. 1 sentence 1 e) or f) GDPR; this also applies to profiling based on these provisions. We no longer process personal data unless we can prove compelling grounds for processing that outweigh your interests, rights and freedoms, or the processing serves to assert, exercise or defend legal claims.

If we process personal data for direct marketing purposes, you have the right to object at any time to the processing of personal data concerning you for the purpose of such advertising; this also applies to profiling, insofar as it is associated with such direct marketing.

You have the right to object to the processing of personal data concerning you, for scientific or historical research purposes or for statistical purposes in accordance with Art. 89 para. 1 GDPR, for reasons arising from your particular situation, unless the processing is necessary to fulfil a task in the public interest.

7. Automated Decisions including Profiling

You have the right not to be subject to a decision based exclusively on automated processing - including profiling - that has legal effect against you or significantly impairs you in a similar manner.

An automated decision making based on the collected personal data does not take place.

8. Right to Revoke Consent under Data Protection Law

You have the right to revoke your consent to the processing of personal data at any time.

9. Right of Appeal to a Supervisory Authority

You have the right of appeal to a supervisory authority, in particular in the Member State where you are staying, working or suspected of having infringed the law, if you believe that the processing of personal data concerning you is unlawful.

IX. Information on Transmission of Data via Internet

We would like to explicitly state that the transmission of data via internet (e.g. communication via email) may have security vulnerability and a gapless protection against unjustified access through third parties is impossible. Our website actually is not SSL secured.

X. Person in Charge of Data Protection

In case of any questions concerning the collection, processing, or use of your personal data, in case of exercising your right to information, rectification, restriction of processing, deletion and other rights with respect to your personal data, please turn to our data protection officer:

datenschutz@kuechenzauber.de